

Residents,

We are pleased to announce that starting immediately, we will begin using REACH Alert to send you timely information about events affecting our city.

What does this mean for you? We will be able to better communicate with you by providing immediate information regarding a number of potential situations. From broken water lines/boil water advisories, road closures/construction delays, inclement weather, flooding, etc., we can inform you in a matter of seconds. As a user of REACH Alert, you will be in control of how you receive your messages from us. This means you will be able to:

- **Choose up to three ways to receive your messages** – text, voice call, email messaging.
- **Add up to four devices** – phone numbers and/or email addresses that you want to receive your messages.
- **Update your contact information at anytime** – add a phone number or email address when you register, then login to update your info today or three years from now.

However, if you don't register, you won't receive our messages or the benefits above.

Registration takes less than a minute to complete! To register:

- Go www.reachalert.com
- Click on **MY ACCOUNT**.
- Click on **CREATE ACCOUNT**
- Follow the prompts and enter your preferred contact information
- Network: Enter **Independence** (click on our name in the dropdown list)
- Select either **Resident** or **Business**
- Enter your physical address

If you opted to receive text alerts, Reach Alert will send a text message to your cell phone immediately upon completion of your registration. Please enter the 4-digit number on the registration screen and then click the word VALIDATE. If you do not receive this message, please call Reach Alert.

If you do not have access to a computer or if you experience any difficulty registering, please contact REACH Alert at (877) 307-9313.

Thank you.